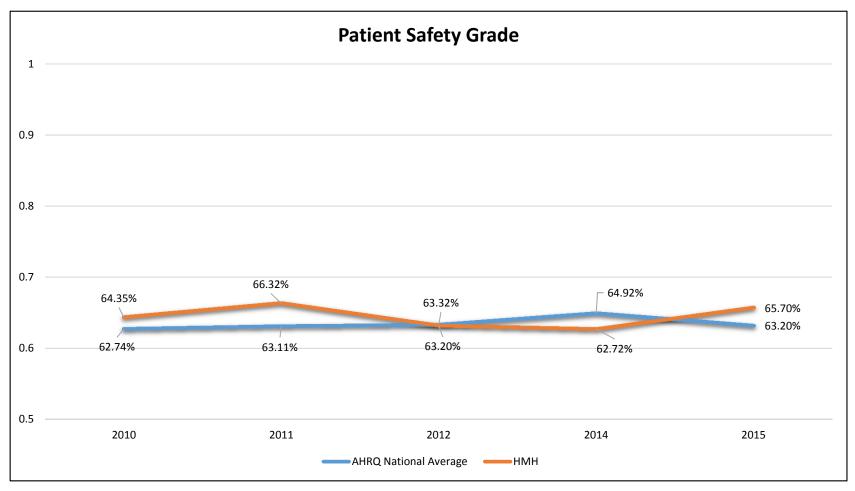
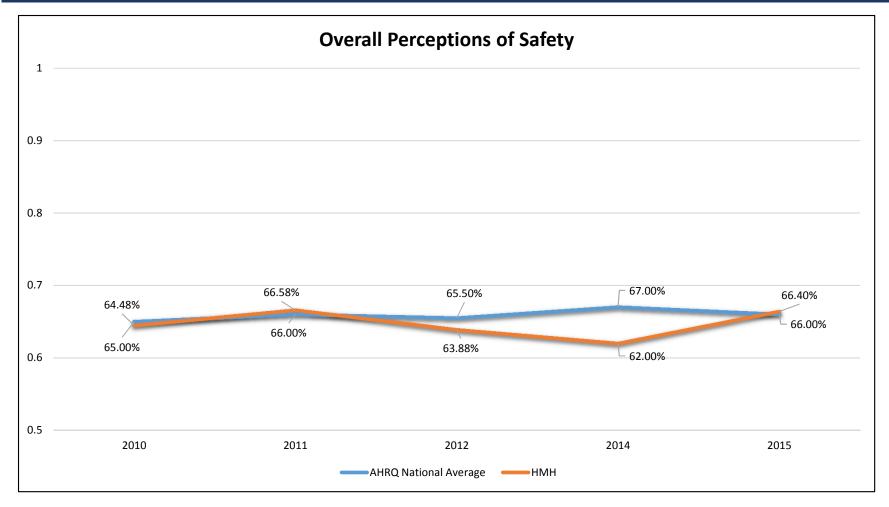
## The Agency for Healthcare Research and Quality (AHRQ) Houston Methodist Hospital Survey Results



The overall patient safety grade is a composite of the scores for each demension of the patient safety culture survey. A higher score indicates better performance.

Source: HMH results from AHRQ annual survey. Comparison group data obtained from AHRQ Hospital Survey on Patient Safety Culture Database for 2010-2012 and 2014-2015.

## The Agency for Healthcare Research and Quality (AHRQ) Houston Methodist Hospital Survey Results



The overall perceptions of safety measures how strongly our hospital staff and physicians feel that we are good at preventing errors from happening. A highter score indicates better performance.

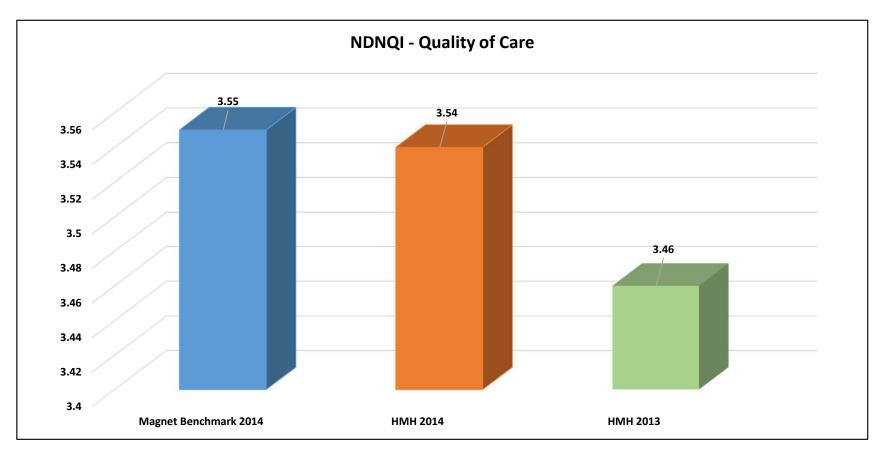
AHRQ Survey Measure		
Section: Teamwork Within Units		
Section:Supervisor/Manager Expectations & Actions Promoting Patient Safety		
Section: Management Support for Patient Safety		
Section: Organizational Learing - Continuous Improvement		
Section: Overall Perceptions of Patient Safety		
Section: Feedback & Communication About Error		
Section: Communication Openness		
Section: Frequency of Events Reported		
Section: Teamwork Across Units		
Section: Staffing		
Section: Nonpunitive Response to Error		
Section: Handoffs & Transitions		

HMH (2015)	Comparison Group (2015 AHRQ Nat'l Avg for Large Hospitals)
81%	80%
76%	75%
76%	72%
75%	72%
66%	66%
71%	64%
67%	62%
71%	63%
63%	58%
51%	57%
47%	44%
44%	45%

The AHRQ patient safety culture survey composes of these 12 dimensions. The chart above shows the composite scores for each of the dimensions.

Source: HMH results from AHRQ annual survey. Comparison group data obtained from AHRQ Hospital Survey on Patient Safety Culture Database for 2015.

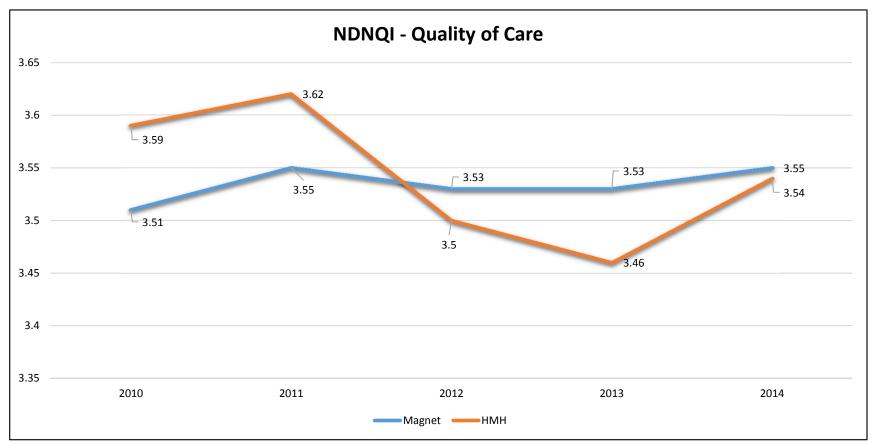
## National Database of Nursing Quality Indicators (NDNQI), Qulity of Care Measure Houston Methodist Hospital Results



NDNQI mean unit quality of care measure. This measure is scored on a rating scale of 1 - 4, 4 being the highest.

Source: HMH results from NDNQI annual survey. Comparison group data NDNQI survey database for 2014.

## National Database of Nursing Quality Indicators (NDNQI), Qulity of Care Measure Houston Methodist Hospital Results



NDNQI mean unit quality of care measure. This measure is scored on a rating scale of 1 - 4, 4 being the highest.

Source: HMH results from NDNQI annual survey. Comparison group data NDNQI survey database for 2010 - 2014.