

AGENCY FOR HEALTHCARE RESEARCH
AND QUALITY (AHRQ)
CULTURE OF SAFETY SURVEY
Houston Methodist Hospital

2016



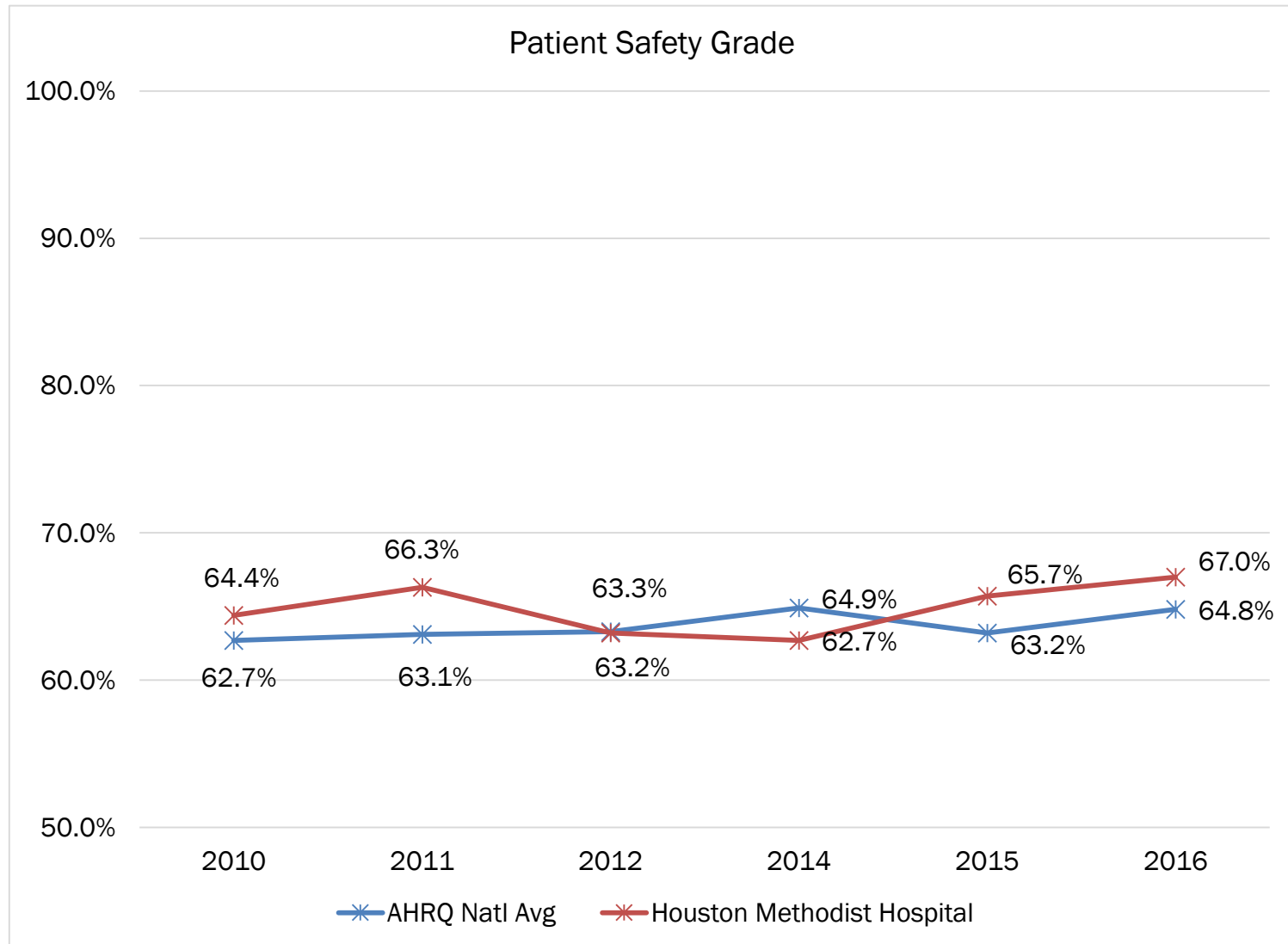
AHRQ SECTION AVERAGE

AHRQ Culture of Safety Survey 2016 Results

	SYSTEM	Houston Methodist Hospital	National 2016
Section: Teamwork Within Units (Section Average)	84%	82%	82%
Section: Supervisor/Manager Expectations & Actions Promoting Patient Safety (Section Average)	78%	77%	78%
Section: Management Support for Patient Safety (Section Average)	78%	77%	72%
Section: Organizational Learning - Continuous Improvement (Section Average)	77%	76%	73%
Section: Overall Perceptions of Patient Safety (Section Average)	68%	67%	66%
Section: Feedback & Communication About Error (Section Average)	74%	73%	68%
Section: Communication Openness (Section Average)	67%	66%	64%
Section: Frequency of Events Reported (Section Average)	73%	72%	67%
Section: Teamwork Across Units (Section Average)	65%	64%	61%
Section: Staffing (Section Average)	54%	52%	54%
Section: Nonpunitive Response to Error (Section Average)	50%	52%	45%
Section: Handoffs & Transitions (Section Average)	47%	46%	48%

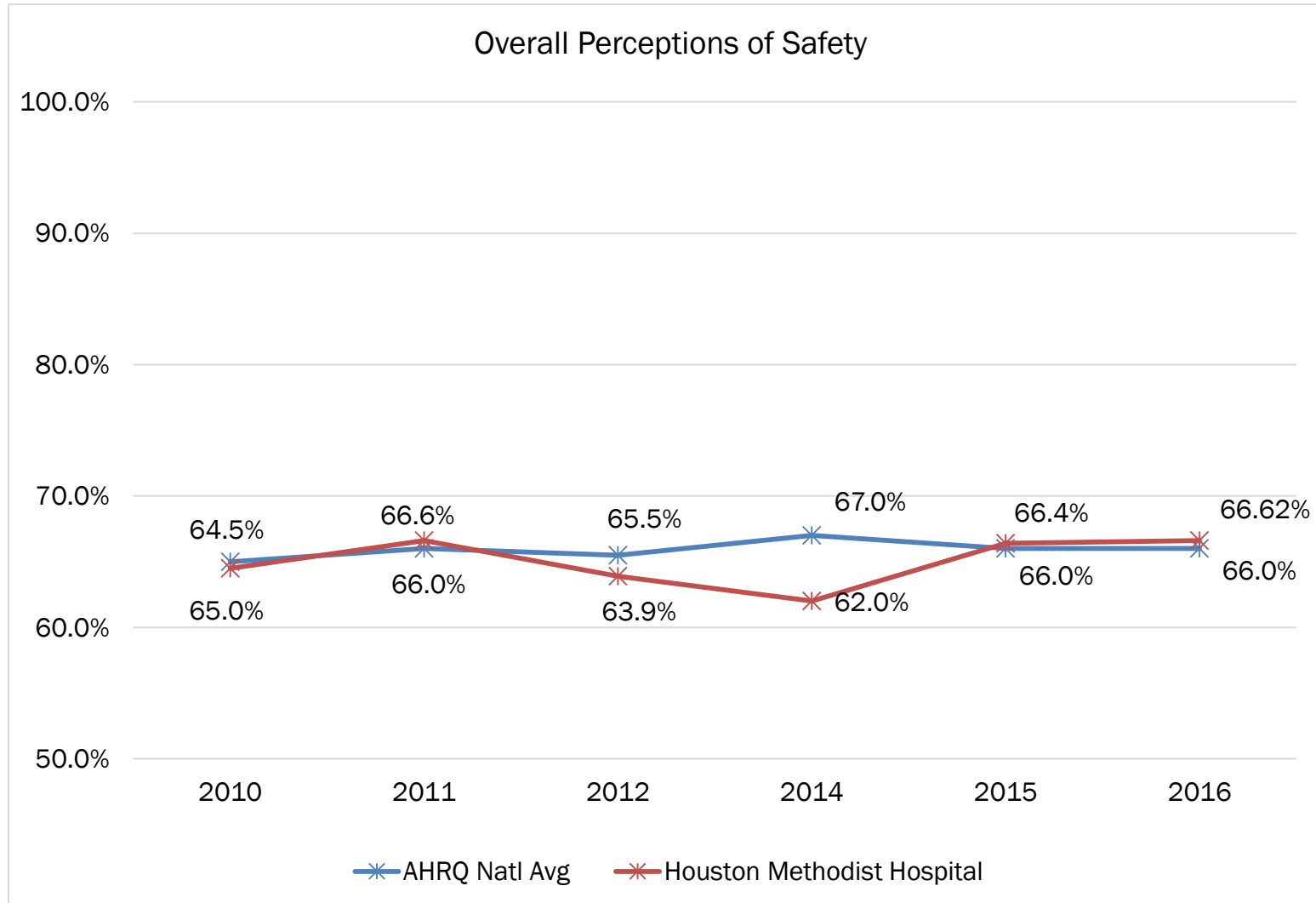
PATIENT SAFETY GRADE TREND

Houston Methodist Hospital



OVERALL PERCEPTIONS OF SAFETY TREND

Houston Methodist Hospital



HOUSTON
MethodistSM
LEADING MEDICINE