

# Houston Methodist Hospital Volunteer Services Newsletter

## A REWARDING EXPERIENCE



We are so excited to share our newly produced volunteer recruitment video. The video features volunteers, Lillian Curtis, Michael Casey, and Katherine Wood. We believe this video perfectly captures how special our volunteers are, and the impact volunteers have on our patients and guests.

To watch, click the link below and hit the play button to get it started. Please feel free to share this video with others.

<https://app.frame.io/r/508aafce-1c6b-4648-949a-fc0c5c3026d1>

## WALTER TOWER NEWS

Please remember to stop by the **Walter Tower Employee Celebration from 2-7 p.m. tomorrow, Tuesday, July 17.**

Walter Tower is Houston Methodist Hospital's newest addition! The 22-story, \$700 million tower is scheduled to open Aug. 13. HMH is excited to give employees and volunteers the opportunity to see it before it officially opens. Walter Tower marks another major step in our plan to expand to meet the needs of our growing patient population. If available, we look forward to seeing you at the celebration!

### Walter Tower Celebration FAQs

**What do I need to attend the Celebration?** An HMH badge will be required for entry into the Celebration.

**Can I bring a guest with me to the Celebration?** Only HM Employees and HMH Volunteers with badges will be able to attend. Guest or family members will not be allowed entrance to the Celebration.

**Will refreshments be served?** Light refreshments will be served.

**Will the Volunteer Services Department be closed during the Celebration?** No, the Volunteer Services Department will be open from 8-5pm, July 17<sup>th</sup>.

**\*\*\* Unfortunately, volunteers with a temporary badge will not be able to attend tomorrow's event but will be able to join the community in viewing the new building after it opens, August 13<sup>th</sup>.**



July 2018

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### Save the Date!

#### Walter Tower Open House

Tuesday, July 17  
2-7pm

#### Ice Cream Social

Tuesday, July 17  
11:30am-1pm  
Fondren 127  
Dwyer Room



JULY BIRTHDAYS:

## Welcome Angela



Angela Frazier

Angela Frazier is our new Administrative Support Coordinator. She recently graduated from The University of Texas Health Science Center with her Master’s in Public Health. In Fall 2017, she interned here with us in Volunteer Services. Prior to, she lived in Portland, Oregon where she received her Bachelor of Science in Health Sciences and Communications. Angela is passionate about healthy communities, patient/guest satisfaction and making a difference in the world. She is the oldest of three kids and enjoys being the fun big sister.

A few fun facts about Angela:

- She enjoys working out and taking hikes when the weather is nice
- She loves traveling
- She enjoys trying new food/restaurants
- She often times has a big smile on her face

## Look Who’s Been Caught in the Act

Executive Vice President, Roberta Schwartz, recognized Nazia Imrose, an admin support coordinator for Volunteer Services. Nazia was nominated by her co-workers for going above and beyond for a guest. The nomination reads: “A guest called down to our office asking for a ride on the Guest Express golf cart from OPC to Main. Unfortunately, our Friday cart driver volunteer was unable to come in for his shift that morning. The guest explained she recently had back surgery, and couldn’t possibly walk all the way across the hospital to go visit her daughter, who just had a transplant. Rather than disappoint the guest, Nazia went to pick up a wheelchair from Dunn tower and met her in OPC. She wheeled her all the way to Main 8, even stopping to help her make a cup of coffee. When the guest was ready to go home, she called Nazia requesting that she take her from Main back to her car, parked in OPC, which Nazia graciously did. The guest and her daughter were so appreciative of Nazia’s kind act. Nazia went above and beyond to help this guest have a great experience at HMH,



Nazia Imrose

For her efforts, Nazia received tickets to a Houston Astros baseball game.

# Upcoming Assignments

## New Volunteer Short Term Assignment

### Walter Tower Scavenger Hunt Training

Date: Every Tuesday, Wednesday and Thursday

- July 10, 11, 12
- July 17, 18, 19
- Jul 24, 25, 26
- July 31, August 1, 2

Time: 7:30am-4pm

Where: Check in at Walter Tower 9, across the bridge from Dunn 9

You will be able to complete equipment training, your scavenger hunt and Houston Methodist experience training

How to sign up:

<https://volunteer.houstonmethodist.org/>

Contact person for that day:

Cheronda Rutherford,  
[clrutherford2@houstonmethodist.org](mailto:clrutherford2@houstonmethodist.org)

Nazia Imrose, [nimrose2@houstonmethodist.org](mailto:nimrose2@houstonmethodist.org)

Alicia Toval, [atoval@houstonmenthodist.org](mailto:atoval@houstonmenthodist.org)

### Active Shooter Drill Actor Volunteer

Date: August 8, 2018

Time: 11:45am -2:15pm

Volunteer task: HMH is prepping for the opening of Walter Tower. We need volunteers to act as patients for an active shooter drill. There are no special requirements to participate.

How to sign up:

<https://volunteer.houstonmethodist.org/>

Contact person for that day: Kehaulani Jones at [rkjones@houstonmethodist.org](mailto:rkjones@houstonmethodist.org)


Phone number: 281-605-9223

# of volunteers needed: 10

### HOW TO SIGN UP WITH YOUR VSYS LIVE ACCOUNT!

<https://volunteer.houstonmethodist.org/>

Step 1. Login with your user ID & password

Step 2. Once you have logged in – click Find Opportunities 

Step 3. Click SEARCH for the latest available assignments!

Step 4. See an assignment that interests you? Click “Sign Up” to view additional details

Step 5. Click “Sign Up” to secure your spot - If you have any comments feel free to type in the comments box!

Use your account to:

- Update your contact information
- Sign up for short term and long term volunteer events
- View upcoming events
- Track your assignments and view your hours
- See your upcoming schedule
- Send Volunteer Services messages
- Sign up for volunteer assignments online